

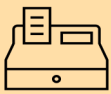
How to Ship Your Wines



Wine Purchase

Select and purchase desired wines. The retailer will forward the order information directly to us if you are already in contact with our team.

Communication – You will be receiving e-mails from Cote d'Or Imports when your order has been recorded in our system, when we send you a secure invoice for shipping fees (if you did not pay your shipping fees at the retailers), and when the wines are ready to depart from France. Please check your spam and junk folder in case our emails were directed there. If you have not heard from us within three weeks of placing your order, please reach out to our team to be sure that we have your order in our system as well as the correct email address.



Shipping Payment

Shipping can be paid at the retailer at the time of your purchase. **If you plan to consolidate multiple orders, Cote d'Or Imports will contact you directly to charge you for the overall shipping fees, based on our volume-based price list.**

Insurance fees : These fees cover breakage, loss, and wine specific damage such as seepage in transit. Please open your cases immediately upon delivery and notify us via email with photos of any concerns you may have.

Shipping prices include receipt of order, order verification + preparation, export customs, international transport, US customs clearance + duty, repackaging in our US warehouse and **US delivery via ground** by common carrier or by private, temperature-controlled delivery service for certain regions. (see Specific States pages)



Order Preparation

Your wines are prepared for legal US import at our Burgundy partner warehouse.

One case cannot mix bottles of different sizes (bottles, magnums, jeroboams). Shipping fees will be calculated separately based on bottle size and added together for your total shipping fees. Partial cases (any case that is not 6 or 12) will be calculated to the next highest bottle count for billing.

A wooden case (treated ISPM15) can be shipped with your wines for additional fees.



International Transit

Your wines are shipped from France to the United States based on your preferred shipping method (ocean or express freight) and is cleared through customs by our US team.

Our expert US team monitors weather throughout the US to plan for delivery. Short to medium term free storage is available in our US warehouse to properly time your delivery - based on weather conditions, travel plans, ect.



Free Storage

Protecting your wines from the elements: we will take every necessary precaution to avoid risk of any damage during transit due to extreme weather conditions. If weather is not appropriate to ship, we will store your wines free of charge. This option will be presented to you if the situation arises.



Final Delivery

Cote d'Or Imports will be contacting you throughout the shipping and delivery process. Delivery times are dependent upon your responsiveness. Other factors in delivery time include: when your order is placed, when we receive it (or your last order part of a group) in our French warehouse, when your payment has been processed (if shipping fees were not paid at the retailer), and when the last freight shipment has departed.

For ocean freight shipping – lead times for delivery are estimated from **8 to 12 weeks**

For express freight shipping

– lead times for delivery are estimated from **3 to 5 weeks.**

Please note, we will not reach out again before final delivery, beyond a tracking email sent from common carrier partners (Fedex/UPS).

Ocean : Final delivery can only be planned once we have received your email confirmation of the details we have on file.

Express : Order will be shipped directly upon arrival at our US warehouse. Reply to our confirmation email is not required.

Valid from February 1st 2024 to
January 31st 2025
Subject to change without notice



COTE D'OR IMPORTS

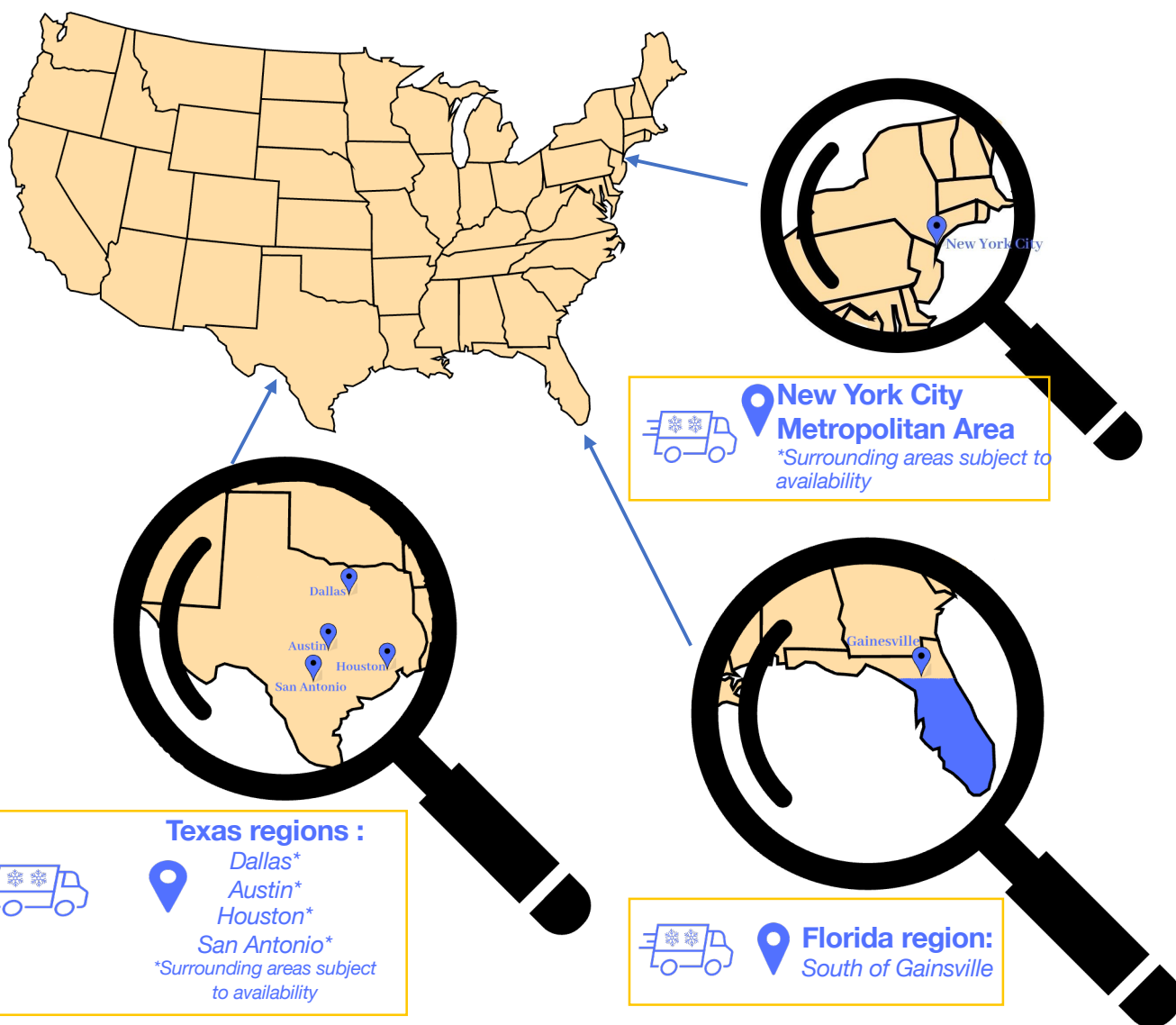
Contact for US customers in France
orderinfo@cotedorimports.com
+33 3 80 61 15 15

Specific States

Temperature-controlled final mile delivery

We are proud to offer **temperature-controlled final mile delivery with our ocean-freight shipping** to the following regions* at no additional cost, minimum 6 bottles or 3 magnums.

**Feel free to reach out to our order management team if you would like to confirm eligibility of temperature-controlled delivery to your address*



Large orders

For most large orders (from 120 bottles and more), we can deliver with temperature-controlled final mile service to many regions in the United States. Given your delivery address, we can prepare a customized quote for you.

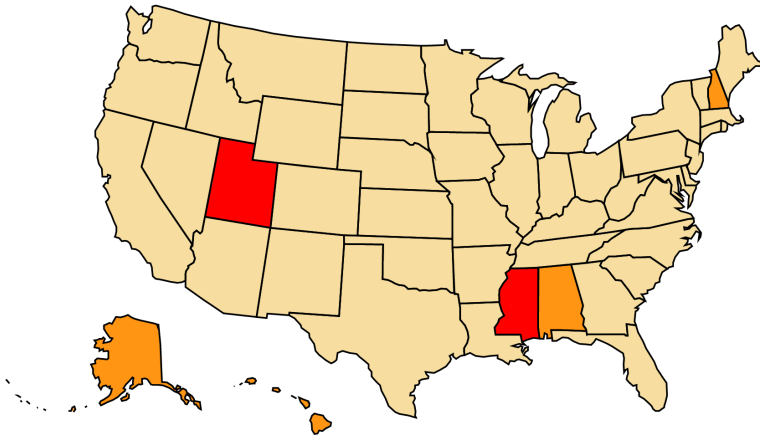
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Specific States

Additional details & requirements



 **Regular Fees**

 **Additional Fees**

 **No Delivery**

We are specialists in legally importing wines from France to the US. Please take into account the following information to ensure that you are fully informed about any additional requirements for delivery of your wines

No Deliveries

It is illegal under state laws to deliver wine to consumers in **Mississippi (MS) and Utah (UT)** all. If you live in one of these states, please contact us for other options.

Additional Fees, State Tax

States	Tax	Details
Alabama (AL)	\$4 per case of 12 bottles (approximately)	Wine must be delivered to a state store. We will be in contact with you to determine the most convenient state store for delivery. Under state law, you will pay that additional fee <u>upon pickup</u> from the state store.
New Hampshire (NH)	8% of the total value of the wine for direct shipments to consumers	This is to be paid when you pay for the shipping, insurance and processing fees.

Additional Fees, (2-Day delivery)

States	Tax	Details
Hawaii (HI)	95€/case of 6 or 12 bottles	
Alaska (AK)	80€/case of 6 or 12 bottles	Delivery possible from June 1st to September 30th. Orders received outside of this window will be stored, free of charge in our US warehouse until delivery is possible.

Our team is always available to address any questions or comments you may have. Your satisfaction is our number one priority.

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